DEMOCRATIC SERVICES COMMITTEE ACTIONS - 21 SEPTEMBER 2016	
ACTIONS FROM COMMITTEE 21 SEPTEMBER 2016	
Member Development Strategy refresh to include principles identified by the Member Development Steering Group	Member Development Steering Group / C&MSM
 Member Learning & Development Programme 2016/17 booklet to be prepared for circulated at Council 29 September 2016 	C&MSM
Details of Online Learning Pool to be circulated to all Members in go live	RB
 Improvements to administration of Member Enquiry System in particular response times; closing of calls without an adequate response and follow up be taken up by the new Director. 	DGLS